New Easier Payment and Account Management

Here's How it Works!

When you login and go under the Account tab > Account Information, you will be able to see all of your account information in one place!

The Balance Due will identify the balance that is due from scheduled student payments only.

**note!**

If you do not have any student payments scheduled it will state “no balance due” in this area. You may still have a balance on your account that financial aid is covering, but hasn’t paid yet.

You will be able to monitor the charges on your account, Financial Aid or payments that are applied; as well as, a running balance.

Very similar to online banking!

**remember:**

Even if there are no charges at the beginning of the quarter, you are still responsible for making your first payment on time! **Payment due dates are Week 1 and Week 7 each term.**
1. From the Account Information screen you will click the “Make a Payment” button.
2. Once you click on the “Make a Payment” button you will be brought to the screen below showing your payment history.
3. Here you will be able to enter in the dollar amount of the payment you would like to make.
4. Click on “Continue” button to go to the Confirm Payment screen.

If you are paying a dollar-amount which is less than the Total Balance Due, your payment will be applied to the oldest bill(s) first.

I understand that payments made in CampusConnect will be applied directly to my student account. I understand that payments toward a school loan including, but not limited to EdRd or STA cannot be made at this site. If I try to make a loan payment here, it will not be credited to my loan, and penalties could ensue. I understand that payment of loans need to be made to the loan servicer. The campus financial aid department can be contacted for further loan information.
5. Please read the Terms and Conditions information and then check the box that you agree to these terms.

**note!**

If you are required to make a STA payment to Tuition Options for the interest on your Institutional loan, these must be made through the lender’s website. You cannot make a payment on those balances through CampusConnect..

6. Now you will be able to confirm your payment by clicking the “Continue” button.
7. Once you click “Continue” you will be directed to enter your billing and credit card information. **It is important that you fill out all fields, as payments will not be accepted without all information. Also, please note that if this information does not match what your credit card provider has, it will not be accepted.**

8. Once the payment has been processed you will be returned to your CampusConnect account.

9. While we post your payment and make sure it is applied to your student account, your screen will be grayed out with a “Please Wait…” message. **DO NOT CLOSE THE SCREEN OUT or Click as payment is processing.**
10. Once your payment is processed you will be sent a receipt that you can keep for your records to the email address you provided. You may also print the confirmation, by clicking on the “Print” button.

**remember:**

Your balance for the quarter **must** be paid off before week 11 so you can take your finals.

If you are having difficulty with your current payment schedule, please reach out to the Financial Aid Office. We may be able to offer you a different payment plan or see if there is any financial aid options available to you.

Thank you and please know that we are here to help you succeed!